

## Visitor Management System



### Challenges/Pain-points



- Visitors accessing restricted areas
- Regular breach of security process and compliance
- Limitations of physical verification
- No integration to policy engine and HR in misplaced employee cards
- Delays to access infrastructural needs by employee
- Disruptions to employees for clearance and follow ups



### Solution



- Integration with HRMS, PACS and asset management
- Self service capabilities of employees to address pain-points
- Reports on visit patterns, visit volume predictions, access card statistics and more



### Technology Platform

Application in Azure Private Cloud  
Windows 2012  
SQL server  
ODBC, ADFS, ARR, MSMQ  
HiD iClass Reader



### Benefits

- Using cycle time to clear visitors and provide access (reduce employee waittime)
- Availability of data to print and assign access cards
- Watch list to screen unwanted visitors and take decisions
- Provide temporary access cards in case of lost card issues
- Reports on visit patterns, visit volume predictions, access card statistics and more
- Tracking and audit trail

